

Sun-Net iTOA User Group 2023

DRAFT Agenda

Nashville, Tennessee

Tuesday, September 19, 2023					
Topic	Lead	Representing	Duration	Start	End
Conference Registration and Sign-In			60 mins	8:00 AM	9:00 AM
Welcome	Marc Dionne	UG Chair	10 mins	9:00 AM	9:10 AM
Ongoing iTOA Implementations, Features, Functions Across Various Customers	Sun-Net	Sun-Net Team	50 mins	9:10 AM	10:00 AM
<i>Break</i>			10 mins	10:00 AM	10:10 AM
Outage Coordination using iTOA across business units: Tx,Dx,Gn,Tcomm, IT, Plants, Crews, Customers			40 mins	10:10 AM	10:50 AM
<i>Break</i>			10 mins	10:50 AM	11:00 AM
Emergency/Storm mode iTOA On-Demand Switching, Tagging, Clearances, Permits			30 mins	11:00 AM	11:30 AM
iTOA-Distribution usage with GIS and ADMS integration			30 mins	11:30 AM	12:00 PM
<i>Lunch and Networking</i>			60 mins	12:00 PM	1:00 PM
iTOA for Generation Operations			30 mins	1:00 PM	1:30 PM
<i>Break</i>			10 mins	1:30 PM	1:40 PM
<i>Interfaces to Various Systems with iTOA</i>	Panel Discussion		45 mins	1:40 PM	2:25 PM
<i>Break</i>			10 mins	2:25 PM	2:35 PM
<i>iTOA Design, Development and Training Proce</i>	Panel Discussion		45 mins	2:35 PM	3:20 PM
<i>Daily Adjournment & Committee Members Nominations</i>	Marc Dionne	UG Chair		3:30 PM	4:00 PM
Dinner Hosted by Sun-Net	All Attendees and Guests			7:00 PM	10:00 PM

Daily Welcome: Review agenda and announcements

Daily Adjournment: Respond to day's activities/questions and review evening activities

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Topic	Lead	Representing	Duration	Start	End
Daily Welcome	Marc Dionne	UG Chair	10 mins	9:00 AM	9:10 AM
Resource Planning and Workload Management with iTOA			40 mins	9:10 AM	10:00 AM
<i>Break</i>			10 mins	10:20 AM	10:30 AM
Visitor Log, Trouble/Defect Log in iTOA			40 mins	10:30 AM	11:10 AM
<i>Break/ Raffle</i>			10 mins	11:10 AM	11:20 AM
PRC Standards Compliance with iTOA			30 mins	11:20 AM	12:00 PM
<i>Lunch and Networking</i>			60 mins	12:00 PM	1:00 PM
iTOA Roadmap and Future Plans	Sun-Net		50 mins	1:00 PM	1:50 PM
<i>Break</i>			10 mins	1:50 PM	2:00 PM
<i>Compliance and Reporting Panel</i>	Sun-Net		30 mins	2:00 PM	2:30 PM
<i>Break</i>			10 mins	2:30 PM	2:40 PM
<i>ISO/RC interfaces</i>	Sun-Net		30 mins	2:40 PM	3:10 PM
Conference Discussion/Feedback and Final Adjournment	Marc Dionne	UG Chair	20 mins	3:10 PM	3:30 PM
Please complete & return conference feedback form on paper or on-line.					

Business/Users/Operations:

- Discuss topics for Transmission, Distribution, Generation, Telecom, Engineering, Substation/Field.
- How others are utilizing unique iTOA features to streamline their operations processes.
- How others are utilizing iTOA to increase situational awareness and improve safety/compliance.
- Best practices that worked for others and new ideas.
- How to effectively coordinate across business units, optimize scheduling and logging, improve reporting
- Influence the iTOA roadmap: How can we make it work better for you?

IT/IS/Application Support:

- How to support iTOA
- How to build interfaces and integrate iTOA with other systems
- How to manage data and data mapping
- Utilizing iTOA Admin features
- How to use information in iTOA for reporting

Project Managers and Business Analysts:

- Lessons learned from other iTOA implementations
- Effective requirements gathering and reduce implementation risks
- Platform improvements that you can take advantage of
- Features and functions that are most effective and how can you get them adopted
- Alignment with the iTOA roadmap